



18 June 2010

## **IMPORTANT ANNOUNCEMENT**

### **Sofrana Surville / Sofrana Tourville Schedule**

Dear Valued Customers,

During the Tauranga port call of the Sofrana Surville this week, one of the vessels cranes sustained bearing damage. The crane has been repaired, and the vessel is currently in Auckland completing operations ready for NZ departure this evening.

The crane breakdown has caused a delay of 3 days compared to our last published schedule. We are endeavouring to make up the lost time through maximising vessel speed. If the port calls for the Sofrana Surville V163 remain on schedule, we expect to make up 2 of the 3 days that have been lost due to the crane breakdown.

The Sofrana Tourville V141, has unfortunately experienced berth congestion in Papua New Guinea, across all three ports. She is due to depart Lae tonight. This puts her 2 days behind last week's schedule, again we will take all possible steps to attempt to make up the lost time to date, and to lessen the possibility of further delays for the remainder of this voyage. We currently have one of our Auckland-based staff members on board the vessel overseeing operations. Brook is ensuring that all possible steps are taken to maximise productivity during the port calls.

Please accept our apologies over these delays, and rest assured that we are doing everything possible to minimise the impact, and make up as much of the lost time as possible.

If you have any questions, please do not hesitate to contact us.

Your faithfully

**Sofrana Unilines NZ Ltd.**