



18 May 2010

Crane Breakdown and Revised Rotation
Sofrana Tourville V139 / Sylvette V140

Dear Valued Customers,

We regret to advise that during the weekend, the Sofrana Tourville suffered gearbox damage to one of her cranes, which has been left inoperable, and unable to be repaired until replacement parts are received. Repairs are at this stage expected to be undertaken during her New Zealand port calls at the completion of V139.

Unfortunately, the crane breakdown has meant that a number of containers have been unable to be discharged from the vessel, the affected containers were all planned for Rabaul or Honiara discharge. Please note that this affects only some of the Honiara / Rabaul containers as many were loaded to allow discharge under the other crane, we will make contact with you today if you have cargo involved.

With bookings on V140 at a high level, it is important that we do discharge this cargo prior to New Zealand arrival, therefore after our scheduled port call in to Honiara (now ETA Wednesday 19 May), we will be making an additional call in to Noumea, where the remaining Honiara and Rabaul cargo can be discharged using Sofrana New Caledonia's mobile shore crane.

After Noumea we will proceed to Tauranga where the vessel will change her name ready for re-delivery to her owners, and repairs to the crane can be made.

On departing New Zealand we will call in to Noumea, for the usual discharge, then re-load the Honiara and Rabaul cargo back on board, and proceed from Noumea to Honiara to allow delivery to be made with the least amount of delay. This will also provide a faster transit on Sylvette V140 for NZ to Honiara cargoes. From Honiara, the vessel will depart for Papua New Guinea.

Sofrana apologises to those customers who have been affected by this, please rest assured that we will do all possible to minimise the delays, and we will contact you personally shortly.

Your faithfully

Sofrana Unilines NZ Ltd.